



MY FCC ACCOUNT

MANAGE YOUR ACCOUNT ONLINE

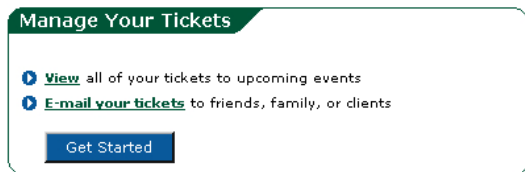
My FCC Account by Ticketmaster is your one-stop shop for all online account management. Now you can make deposits and payments, renew your package, track ticket usage, and update your profile, all from your own personal online account.

To get even more out of your investment, you can also forward tickets to friends via email or sell them online when you can't attend a match. Your box seat tickets never have to go unused again.



ACCESS YOUR PERSONAL ACCOUNT TODAY

- STEP 1** Go to www.familycirclecup.com and select "My FCC Account Login" above the Tournament Action box.
- STEP 2** Log in to your Personal Account with the Account ID and Password.
- STEP 3** Start managing your tickets- It's that easy



EDIT PROFILE

With new online access to your ticket account, you can easily update your account profile at any time. This includes important contact information such as mailing address, phone number and email address. If you are interested in receiving our newsletter or online offers, be sure to keep your email address up-to-date.

EMAIL YOUR TICKETS

Now you can send your tickets to virtually anyone up to 8 hours before the Session, via ticket forwarding. This service allows you to email tickets to friends, family or clients when you can't attend a match. Simply log in to your personal account and select the ticket or group of tickets you wish to send, enter the recipient's information and select "Forward". It's so easy- you don't even need to have the tickets in hand. Avoid the hassles of overnight and in-person delivery and start enjoying the benefits of this service.

HOW TICKET FORWARDING WORKS

Each of your session tickets carries a unique barcode, ensuring they are authentic. During the forwarding process, the barcode on your original ticket is cancelled and a new barcode is issued electronically. The recipient is emailed a new ticket with a unique barcode via TicketFast® that can be printed using any standard printer.

The forwarding fee is \$1.95 per ticket. Ticket forwarding is an inexpensive alternative to other overnight delivery and courier services and provides a secure alternative method to ensure your tickets get used.

POST YOUR TICKETS FOR SALE

Can't make it to a match? Now, you can sell your box seat tickets anonymously to other fans by logging into Account Manager. There is no fee for posting tickets and the process is secure – simply highlight the tickets you wish to sell, choose the selling price and the expiration date, and submit the listing. Editing your posting at any time is quick and easy.

- STEP 1** Go to familycirclecup.com
- STEP 2** Select "My FCC Account Login" and enter your account ID and password.
- STEP 3** Click "Post Tickets for Sale".
- STEP 4** Select tickets you wish to sell.
- STEP 5** Choose your posting price and set an expiration date for the listing.



WHAT HAPPENS WHEN MY TICKETS ARE SOLD?

Once your posted tickets are purchased, ninety percent of the amount of the sale price is credited to your personal account. The barcodes on your sold tickets are cancelled and new barcodes are issued. The new tickets are then electronically delivered to the buyer via TicketFast® for at-home printing using any standard printer, without the hassle and delay of standard mail delivery.

WHAT HAPPENS IF MY TICKETS DON'T SELL?

You will be notified via email if your tickets do not sell before your indicated expiration date. Your listing will be automatically removed and your original tickets will still be valid for entry. If you cannot attend the session, you also have the option of emailing your tickets to a friend via Ticket Forwarding